

# Defining Family Peer Support

Family peer support is a term that is used for both:

- a) Supporting the families that surround an individual working with a PSS (e.g., the spouse of a person in recovery from a SUD) but the individual receiving the peer support is still the primarily PSS client
- b) Parent-to-parent peer support, in which a parent struggling with a minor child who has an MH or SA concern receives support from another parent (Parent Peer Support Specialist).





### Certified Peer Recovery Support Specialists with lived experience!

- The National Federation of Families National Certification for Family Peer Specialists™ (CFPS), NAADAC, IC&RC, State Board Certified
- Proprietary ASK Model for Culturally Responsive Peer Services
- Family Peer Recovery Specialist & Supervisory Peer Recovery Specialist endorsement through IC&RC
- Clinical Leadership
- Peer Leadership
- Trained in customer service & communication

Training in Peerfinity's Electronic Health Record system, HIPAA Compliance, Confidential

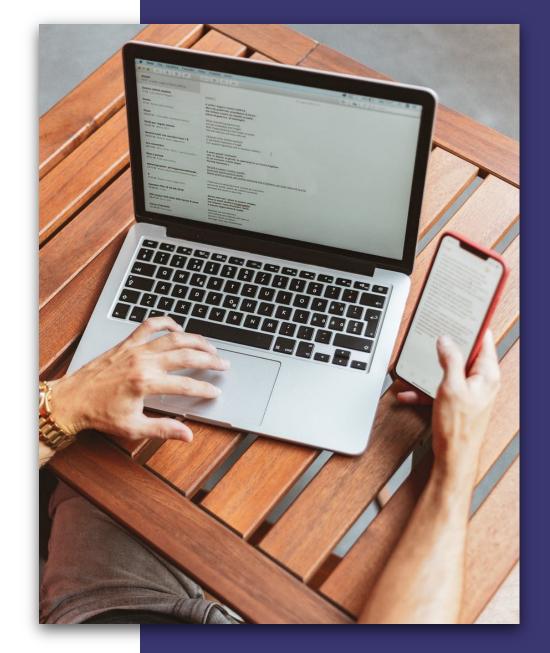
## High Performance Recovery Professionals



## The Peerfinity Difference!

- User-friendly, virtual and community-based services
- We are often the provider's provider
- Peer-led, Peer-run organization
- Person-centered, customerfocused
- High integrity, evidencebased practices
- HIPAA-compliant systems
- 24-hour customer service
- Rapid call center response
- Automated scheduling calendar

- Culturally Responsive Proprietary Model
- Individualized peer matching process
- A to Z online Resource Library
- Bilingual educational materials
- Regular family and customer satisfaction surveys
- Measurable outcomes
- Trained, professional, high-performance recovery support teams
- Grief and loss centers of America platform





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